

March 19, 2020

## Dear Customer:

While we are in unprecedented times, we at Community Bank want to assure you that your money will remain safe and accessible even in the midst of the coronavirus outbreak in this country. The bank has an extensive business continuity plan in place that addresses this situation.

We are always glad to see you in our lobby, but if you prefer to do your banking without coming in, we can offer you several alternatives such as on-line banking with the option of bill pay, mobile app banking, telebanking, and drive-in services. If you are not currently signed up as an on-line banking customer, we would be happy to help you with that. Our mobile app is available for Apple and Android phones. You can utilize our telebanking by calling our PLUS line at (855)581-1587. You always have access to your funds through our drive-in facility and 24/7 ATMs. You can make deposits at our night drops at the main bank or at the drive-in and now at our new ATM at the drive-in. You can also call the bank and talk with someone who is always willing to help you with your needs or questions.

We will continue to take precautions to protect our customers and employees as the situation evolves. Although coronavirus cases in our area are limited and improving at this time, we continue to monitor information from the Centers for Disease Control (CDC) and the Oklahoma State Health Department, and we are reinforcing best health practices at our bank.

Thank you for being a valued customer and for trusting Community Bank with your financial needs. Please call anytime with questions or concerns.

Sincerely,

**David Roberts** President & CEO

David Lohuts

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